USER MANUAL

HÄFELE

ER5200

Digital Sliding Door Lock with Bluetooth

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Table of Contents

Product Overview

■ Outdoor body
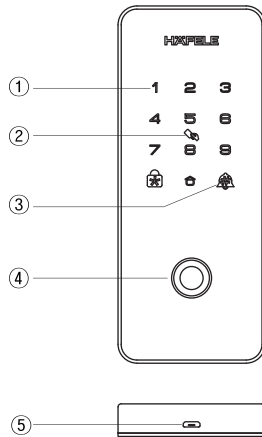
① Touch keypad
② Card reader area
③ Doorbell button
④ Fingerprint sensor
⑤ Emergency power port

■ Indoor body
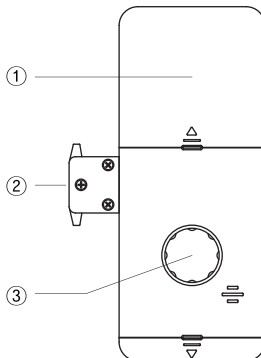
① Battery cover
② Hook lock
③ Thumbturn

Product Overview

■ Basic components

1 outdoor body / 1 indoor body / 1 strike box set
1 user manual / 1 installation guide
1 bolt set / 2 key cards / 2 small cards (key tag)

❗ Caution

This device can be set up through the Häfele Access application only.
You can download the APP by scanning the QR code below.

How to use

1. LOCKING

'*' Key — Sensor/Automatic Locking

Thumbturn
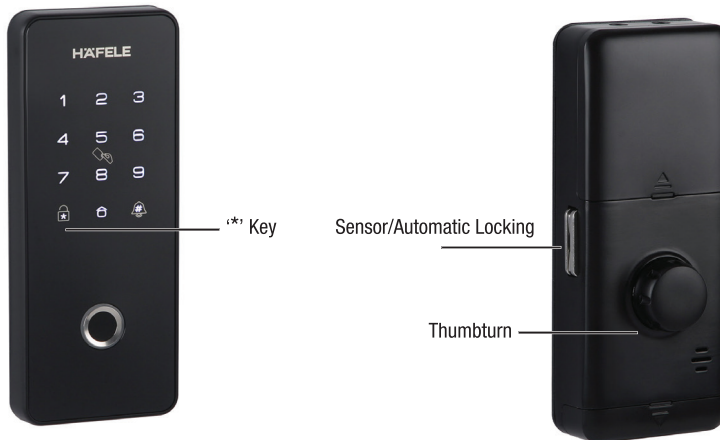
Description

⊛ '*' Key
Press and hold '*'

🔓 Sensor/Automatic Locking
When auto-lock is enabled, the device will lock automatically within 2-3 sec after closing the door.

🔒 B Bluetooth Basic Unlock
On the app, long press Unlock/Lock Icon to lock in the manual locking mode

Thumbturn
Use thumbturn at the back of lock

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How to use

2. UNLOCKING

Häfele access App
Bluetooth Basic Unlock

PIN Code/ Decoy PIN Code

Key Card/ Key tag

Fingerprint

Thumbturn

Discription

PIN Code
Key in your PIN code and press '#'

Decoy PIN Code
Key in up to a total of 16 digits,
including the PIN code, followed by '#'

B Bluetooth Direct Unlock
On your app, click on the Bluetooth
Unlock button

Thumbturn
Use thumbturn at the back of lock

Bluetooth Guest Key
Refer to lock tutorial - step 2.5 (page 11)

Key Card / Key Tag
Tap your key cards on the reader

Fingerprint
Place your finger on the sensor

How to use

1. PAIRING

1. Download "Hafele Access" APP from App Store/Google Play
2. Register a new account by email address or Login with an existing account on APP

Checklist:

> Lock has not been paired
> The keypad stays awake during pairing
> Turn on your phone's Bluetooth and Internet connection

Adding new lock:

Login > Click add button to add a new lock> Select "Rim Lock" > Tap on lock keypad to activate
the lock > When device displays on the app with the "+" sign, click "+"
> Voice prompt "Adding administrator successful"> Enter your lock name and confirm
> Lock added successfully

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How to use

2. FUNCTION SETUP

Note: All function setups below are based on owner right under owner account on APP. Admin & Normal User account are limitted to setup at some functions. For detail, refer to User access rights table - Page 14

On App: On Keypad:

2.1 Default Factory Password

In factory mode before pairing, the PIN to unlock is 123456#

2.2 Admin Password

Before proceeding, turn on your Bluetooth and ensure that you are within Bluetooth range of the lock.

To view or change password: Home > Select lock > Lock setting > Admin password > Click to change and save

Note: You cannot delete admin password.

2.3 User Password

New Password can be generated from:

Home > Select lock > Password >   > Create/Send password > Choose type of passwords as below table > Enter the password name > Click "Generate password" > Send > Share the password via different platforms

You can also share a existing password from:
Home > Select lock > Password > Select an existing password > Click "Send" on Password detail window > Share the password via different platforms

PIN Type	Steps	Activate within *
Permanent Valid permanently, used for owners, family members	Enter name > Generate password	24hrs after generated
Period Valid only in a period of time, ranging from several days to several weeks	Start time, End time > Enter name > Generate password	24hrs from the start time
One-time Valid for one-time opening only	Enter name > Generate password	6 hrs after generated
Clear To deactivate all previous created passwords, except for one-time password	Enter name > Generate password	24 hrs after generated
Customize Valid during the time specified, PIN can be customized into memorable number Need to stand by the lock	Start time, End time > Enter name > Generate password > Enter PIN code 6-9 digits	24 hrs from the start time
Scheduling Valid during a specific time range on selected days - for example workday/weekends	Scheduling mode: daily, workday, weekend, or by a specific weekday > Start time, End time > Enter name > Generate password	24 hrs from the start time

Note: On the password page, all the passwords you generated list here, and you can click on any password to view the detail, as well as edit, share and delete it.

You can change the old password which generated by the system:
Use the old password you want to change 1 time > choose the password you want to change
> click on the password > delete the old password > enter the new password 6-9 digits and then press ok

*Delete Passwords

Before proceeding, ensure that you are within Bluetooth range of the lock.
To delete a single password:
Home > Select lock > Password > Select password >Delete

To delete all passwords:
Home > Select lock > Password > ☰ > Delete all passwords > Enter Account Password > Delete

Only the lock owner can delete all passwords. Lock will delete all codes except Admin Password, and all passwords previously generated are no longer valid.

2.4 Key card

* Adding and deleting Key cards via App require you to be within Bluetooth range of the lock.
* To add, place the card upon the card sensor on touch keypad.

To add Key card:

Home > Select lock > Key card > ☰ > Add Key card via Bluetooth

> Enter Key card name > Select card duration: Permanent or Duration: Start time / End time > Next
>"The lock attempt to connect to the lock"> Connected > Place Keycard on card sensor
> Voice prompt "Input successful" Keycard list is updated with new Keycard

To delete Key card:

You have to be in Bluetooth range of the lock to perform this task.

Delete one keycard:
Home > Select lock > Key card > Swipe left or press and hold on the Key card which should be deleted
> Delete

Delete all keycards:
Home > Select lock > Key card > ☰ > Delete all Key cards via Bluetooth > Delete

2.5 Fingerprint

* Adding and deleting fingerprints via App require you to be within Bluetooth range of the lock.
* To add, place fingerprint upon the fingerprint sensor.

To add Fingerprint:

Home > Select lock > Fingerprint > ☰ > Add Fingerprint > Enter Fingerprint Name

> Select fingerprint duration: Permanent or Duration: Start Time / End time > Next

> Start adding > Place your finger on fingerprint sensor 4 times > Voice prompt "Input successful"
> Fingerprint list is updated with new Fingerprint

To delete Fingerprint:

Home > Select lock > Fingerprint > Swipe left or press and hold on the fingerprint which should be deleted > Delete

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2.6 Bluetooth key

Bluetooth sharing allows you to share a Bluetooth Key with other users for mobile access.
It allows your guest to open/close the door by mobile app when stay in Bluetooth range of the lock

To generate a Bluetooth key:

Home > Select lock > Bluetooth key > ☰ > Create/Send Bluetooth key > Choose a key type
> Configure the parameters and enter the receiver's account (by email) > Send

*Option to share admin right to the receiver account by selecting "Authorize admin".
Admin right means the ability to create Password/Key card/Fingerprint/Bluetooth key, yet limit in regards to authorize the admin.
Without admin right, the receiver account can only unlock/lock using Bluetooth.

To use a Bluetooth key:

When you receive a Bluetooth key from the master, you can use it on the App:

Home > Select lock > Click on 🔓 to unlock the door

To manage a Bluetooth key:

You can also manage all your Bluetooth keys from:

Home > Select lock > Bluetooth key > Select a Bluetooth key > [≡] > freeze/unfreeze, authorize/ deauthorize

To delete Bluetooth key:

You can delete a single Bluetooth key or all Bluetooth key in the list.

Delete a single Bluetooth key: Home > Select lock > Bluetooth key > Select a Bluetooth key > Click "Delete" on Bluetooth key detail window > Select Delete on confirmation box.

Delete all Bluetooth keys: Home > Select lock > Bluetooth key > [≡] > Delete all Bluetooth keys > Enter account password for confirmation.

3. OTHER FUNCTIONS

3.1 Security Mode

Security lockout mode
After 5 consecutive unsuccessful attempts of entering a Password, the lock will sound an alarm and be unresponsive for 2 minutes. Bluetooth Unlock can be used to unlock in this state.

3.2 Alarms

Obstruction Alarm
The lock will give an alarm if unable to lock/unlock completely.
This happens when the lock's battery is low or something is interrupting the lock bolt. Please replace the battery or close the door completely and check if there is anything obstructing the mechanics.

Low Battery Alarm
When the power of battery is too
low, a warning voice will appear.
Please replace all batteries
immediately.

3.3 History Log

To view the history logs:
Home > Select Lock > Lock Setting > History

To retrieve recent lock usage history. You must be within range of the lock's Bluetooth connection.
Then press   in the upper right corner to synchronize (retrieve) the latest information.

3.4 Turn On/Off automatic locking

After successful pairing, the default setting for auto lock is disable:
Home > Select lock > Lock setting > Automatic locking > enable and set the re-lock time or disable
this function

3.5 Turn On/Off lock sound

Home > Select lock > Lock setting > Lock sound > Turn on/Turn off

3.6 Lock / Unlock Notification

Home > Select lock > Lock setting > Switch On/Off at Lock / Unlock notification

3.7 Decoy Password

A total of 16 decoy digits including Password can be entered to prevent the Password from being exposed.

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3.8 Automatic Locking

Automatic locking
When the lock senses that the door is closed, the bolt will lock automatically within 2-3 sec.

3.9 Emergency Power

Connect Micro USB cable to power bank then connected it the Micro USB connector on the bottom of the device to supply power. While holding, key in your password/ keycard/fingerprint/ BLE key to open, then change batteries immediately.

4. USER ACCESS RIGHTS

	Owner	Admin	User
Change Admin Password	✓	–	–
Create Admin account (Authorize admin)	✓	–	–
Calibration lock time	✓	–	–
Setup Automatic locking	✓	–	–
Setup Lock sound	✓	–	–
View BLE key list	✓ View all BLE keys	✓ Only view BLE keys created by Admin	–
Create User BLE Key, PW, Card	✓	✓	–
Change lock name/ lock group	✓	✓	–
Setup Lock/Unlcok notification	✓	✓	✓
History checking	✓	✓	✓
Lock information (Serial No, ID, Battery, Validity Period)	✓	✓	✓

Troubleshoot

Pairing is unsuccessful

- Try with a different smart phone, using the same username and password
- Update your phone's operating system to the latest version
- Restart the Bluetooth and internet connection your smart phone
- Restart Hafele Access APP on your mobile device
- Replace new set of batteries

Keypad does not light up

- Use Micro USB connect to lock jumpstart and replace new set of batteries.

Keypad is flickering

- The Lock is low in battery. Replace the new set of batteries. Restart

Generated PIN codes do not work

- Make sure that the generated PIN codes are activated within the given hours
- Do a Bluetooth unlock to refresh the APP
- PIN codes may have been modified or expired

Changing Batteries

- To open the battery compartment, slide the cover upwards and replace all four batteries

Lock is not working when battery level is not 100%

- Do a Bluetooth unlock to refresh the battery level on th APP
- Battery level shown in the APP may not be accurate
- Use Alkaline batteries only
- Do not use: Heavy duty, Eveready, GP or rechargeable batteries

* Using high quality batteries will improve the performance and lifespan of the lock

Bluetooth Key is not working

- Restart the Bluetooth and internet connection your Smart phone
- Check on the timezone of the home listing against your phone time
- Check if the Bluetooth Key is expired. It must be used within 1 hour of generation.
- Update your Hafele Access app to the latest version
- Switch to a new set of batteries

Re-lock is not working

- Check battery level of the lock
- Make sure you have enabled Automatic locking mode for the lock
- If unlocking by thumbturn will stop this function temporary

Keypad lights up on touch only

- Check if the lock is in keypad lockout mode or security lockout mode
- Check that your lock is not muted
- Refer to Lock tutorial - step 3.1